  
Dear Player/Parents/Mentors

Your Coach has decided to use Teamer to help manage his/her team. We would like to take this opportunity to welcome you to Teamer and introduce our site, so you’ve a full understanding of what we’re about and how you can enhance your /your child’s team participation experience!

About Teamer

[Teamer](http://www.teamer.net/) facilitates the sending of training and match details to team members by SMS and/or Email. The responses to these messages are collated on the site for the team to view. Teamer also offers a private and secure place for the Team to blog, upload photos, write match reports, vote for their player of the match etc. Most significantly, Teamer is free to use! Here’s a demo that shows you how Teamer works: <http://www.teamer.net/pages/demo2>.

**Being Invited to Join:**

Once your coach has created a team, he/she will invite the members to login to the site. You will then have access to your private and secure team-page. (This invitation is e-mailed or texted to you with a temporary password). If you are having problems logging in, have forgotten your password or have a question/concern, please don’t hesitate to drop us a line on [help@teamer.net](mailto:help@teamer.net) or call us on (01) 2814974.

**Responding to Event Notifications:**

Teamer is unique in that all notifications request a Y/M or an N reply and every response is collated on the site, so your Coach can see who’s available and who’s not and get on with planning the match/training session. It is very important that you help the Coach by responding to his/her communications. Please respond as follows:

* Via E-mail/Web, by clicking the link in the e-mail notification and responding on your private team page.
* By text: You can reply, Y or M or N corresponding to: Y =Yes, M =Yes will meet at the meeting point, N = No.
* If there are a number of events set up, you may be asked to reply Y2 or N2 etc.

Any other responses rely on manual intervention: Example: Y for Tom, or Yes, or Yippee! ***Key Message:*** Please only respond as per the invite.

Keeping your phone and e-mail details up to-date will facilitate you receiving notifications by both phone and e-mail, so you’ll always be aware of what’s happening. Be warned however, you’ll no longer have the excuse of saying “I didn’t get the message!”

We look forward to seeing you on our site!

ian@teamer.net